

Joseph L. Muscarella, Jr., D.O. Samuel A. Reyes, M.D., Ph.D. Susan M. Szimonisz, M.D., FAAP

180 Park Club Lane, Suite 200, Williamsville, New York 14221 Phone: (716) 634-7350 Fax: (716) 634-7656

NEW POLICY FOR NO-SHOW AND CANCELLATIONS

BEGINNING JANUARY 1, 2025

NO SHOW APPOINTMENTS:

A SERVICE CHARGE OF \$75 WILL BE APPLIED TO YOUR ACCOUNT IF YOU DO NOT SHOW FOR YOUR OFFICE APPOINTMENT.

CANCELLATIONS WITH LESS THAN 48 HOURS NOTICE:

A SERVICE CHARGE OF \$75 WILL BE APPLIED TO YOUR ACCOUNT IF YOU DO NOT SHOW FOR YOUR OFFICE APPOINTMENT.

Patients will be responsible for payment of the \$75 fee in order to make another appointment at Buffalo ENT Specialists