



**Buffalo ENT**  
SPECIALISTS, LLP

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## **NEW POLICY FOR NO-SHOW AND CANCELLATIONS**

**BEGINNING  
JANUARY 1, 2025**

### **NO SHOW APPOINTMENTS:**

**A SERVICE CHARGE OF \$75 MAY BE APPLIED TO YOUR  
ACCOUNT IF YOU DO NOT SHOW FOR YOUR OFFICE  
APPOINTMENT.**

### **CANCELLATIONS WITH LESS THAN 48 HOURS NOTICE:**

**A SERVICE CHARGE OF \$75 MAY BE APPLIED TO YOUR  
ACCOUNT IF YOU DO NOT CALL TO CANCEL IN  
ADVANCE WITH AT LEAST 48 HOURS NOTICE.**

Patients will be responsible for payment of the \$75 fee in order to make another appointment with Joseph L. Muscarella, Jr., DO and Susan M. Szimonisz, MD at Buffalo ENT Specialists